

CAPABILITY STATEMENT

We're among the top 25 largest producing AbilityOne® Federal Contractors.

With a focus on service excellence, and an employment reach that spans the southeast and beyond, BAC provides customers with dependable, mission-ready solutions across a full spectrum of capabilities. BAC strengthens warfighter readiness, and serves as a trusted economic driver for the nation through reliable service delivery.

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EXECUTIVE SUMMARY

BAC is a mission-centric federal contractor with a dedicated team of professionals who provide a comprehensive range of solutions designed to support warfighter readiness, space exploration and veterans, while delivering critical value to the federal government.

This approach delivers high-quality, cost-effective solutions for our customers, supports our employees and program participants and strengthens our role as a key economic driver. Through opportunities to build amazing careers and expand independence, we ensure that every member of Team BAC contributes to a real, measurable impact across our communities.

KEY DIFFERENTIATORS

- AbilityOne Producing Nonprofit
- Currently Prime Contractor on 12 Contracts including NASA, DoDEA and Space Force
- Currently Sub Contractor on 2 Contracts
- Top Secret Facility Clearance
- Tier 1 Help Desk
- Remote Support and at our HQ in Florida
- IT Training Support
- ISO 9001 and AS9100 Manufacturing Certifications

BUSINESS CAPABILITIES

- Facility Support Services
- Business Process Outsourcing Provider
- IT Support Services (Remote/On-site)
- Comprehensive Contact Center Support
- Food Services
- Commissary Operations
- Precision Manufacturing & Assembly
- Kitting & Packaging
- Logistics & Fulfillment Solutions
- Administrative Services

For More Information Email Susan McGrath
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KEY CUSTOMERS



CERTIFICATIONS



541513

Computer Facilities
Management Services

541519

Other Computer Related
Service

561422

Contact Centers

561210

Facilities Support

561720

Janitorial Services

561730

Landscaping Services

561790

Other Services Building

722310

Food Services

561110

Office Administrative
Services

561990

Other General
Government Support

624120

Services for Persons with
Disabilities

334419

Other Electronic
Component
Manufacturing

335929

Other Communication
& Energy Wire
Manufacturing

339113

Surgical Appliance &
Supplies Manufacturing

493110

General Warehousing &
Storage

541614

Process, Physical
Distribution,
& Logistics Consulting
Services

561910

Packaging & Labeling
Services

488510

Freight Transportation
Arrangement

484110

General Freight Trucking,
Local

CORE COMPETENCIES



BPO, CONTACT CENTER & IT SUPPORT

Offering both remote and on-site solutions, as well as scalable contact center resources, BAC provides:

- BPO / Contact Center processing over 9000 unique customer interactions per month driving first call resolution, troubleshooting and exceptional quality driven by a continuous improvement leadership team
- Accelerated training program to create an IT Helpdesk employee pipeline, with certifications such as CompTIA A+, Network+, Security+ and Google IT Support
- Tier 1 Helpdesk Staffing Augmentation



FACILITIES SUPPORT SERVICES

Providing high-quality, full-service custodial and light maintenance support across nearly 10 million square feet in over 700 buildings. Servicing over 100 acres with mowing, edging, blowing, trimming, shaping, mulching and policing along with specialized athletic field and artificial turf care.

Specialized services include:

- Certified clean-room services that meet and exceed ISO 14644 level 5 and 6 requirements
- Child Development Center
- Health and Wellness Centers
- Top Secret facility clearance



MANUFACTURING & LOGISTICS CENTER

Providing certified manufacturing and logistics solutions that support complex cable and mechanical assemblies, kitting, and fulfillment — all guided by documented processes, AS9100 quality standards, and real-time adaptability.

- 9,000 sf warehouse space with FIFO inventory controls
- Cable & wire harness manufacturing
- RF cable preparation
- Multi-component assemblies
- Complex mechanical builds
- Traveler-controlled production workflows
- First article inspections and compliance reporting
- Custom fixture creation
- Final inspection and documented quality assurance
- Scalable labor and flexible production models



FOOD SERVICE OPERATIONS

Provides full food and dining facility attendant services for military and civilian personnel, preparing and serving 24,500 meals per month.



COMMISSARY OPERATIONS

Offering full-service commissary operations, processing more than 365,000 product cases annually.



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